

# Stakeholder Presentation

Stakeholder presentations provide an opportunity for healthcare organizations to share their improvement plan proposals. These presentations follow the Plan-Do-Study-Act (PDSA) process, which is a commonly used improvement method in health care settings.

Medication administration [NURS FPX 4020 Assessment 1 Locating Credible Databases and Research](#) can cause significant patient harm and even death. Developing strategies that reduce these errors is important to improving patient safety.

## Assessment 1: Root-Cause Analysis and Safety Improvement Plan

The first step in improving safety is identifying and understanding the root cause of an incident. This can be done using a technique called root-cause analysis, or RCA. RCA is used to determine the “why” of an event and identify actions that will prevent the event from occurring again. It focuses on systemic issues and avoids the pitfall of blaming individuals. It also helps to promote staff [nurs fpx 4020 assessment 3 improvement plan in service presentation cf](#) and knowledge, thus preventing future adverse events.

Medication administration errors are a common cause of harm in healthcare settings. This assessment allows the baccalaureate nurse to practice conducting a root-cause analysis and creating an action plan to address the issue.

During this assessment, you will also create a presentation for a group of stakeholders. The purpose of this presentation is to generate interest and buy-in for your improved safety plan proposal. The presentation should focus on the root causes of medication administration [nurs fpx 4020 assessment 4 improvement plan tool kit](#) and best-practice strategies to reduce these errors.

During this assessment, you will need to use the resources on this Web page to conduct your root-cause analysis and create an action plan. The resources include tried-and-true methods of identifying root causes, such as the “5 Whys” and fishbone or Ishikawa diagrams. You will also find information about implementing a quality and safety improvement program to prevent future sentinel events.

## Assessment 2: Medication Administration Safety Improvement Plan

The NURS FPX 4020 Capella assessment involves the creation of an improvement plan that will address a safety concern in medication administration in a health care setting. Your improvement plan will be based on the root-cause analysis of your chosen issue and will draw from both the literature and professional best practices. You will also utilize resources available in the selected healthcare setting to support your analysis and improvement plan.

Despite best efforts, healthcare settings are vulnerable to human error. This is particularly true when it comes to the administration of medications. Medication

errors can result in patient harm and death, so it is critical that all nurses and health professionals understand the importance of identifying and reporting these issues.

Your improvement plan should include strategies and activities that are designed to promote the safe administration of medications. Some of these [nurs fpx 4020 assessment 4 improvement plan tool kits](#) include using read-back processes for medication verification, implementing barcode technology for preparation, dispensing, and administration, and incorporating a “Five Rights” approach to medication administration. In addition, your plan should incorporate an evaluation of the effectiveness of a safety culture that encourages reporting and corrective action.

Your NURS FPX 4020 Capella assignment will culminate in the development of an 8-14 slide PowerPoint presentation with thorough speaker notes that is designed to be used during a hypothetical in-service session related to your improvement plan. In-service presentations are a common component of nursing education and training programs, so this is an opportunity for you to practice your skills in developing and presenting these educational sessions.

## **Assessment 3: Improvement Plan In-Service Presentation**

### **NURS FPX 4020 Capella**

In this assessment, you will develop an 8-14 slide PowerPoint presentation with thorough speaker’s notes designed for a hypothetical in-service session related to the safe medication administration improvement plan you developed in Assessment 2. As a practicing professional, it is common to present educational in-services or training sessions to staff pertaining to quality improvement (QI) measures of safety improvement interventions. These teaching sessions should be presented in a way that will hold audience attention, promote knowledge acquisition and skill application, and lead to improved practice outcomes that positively impact patient safety and satisfaction.

The first step in developing your NURS FPX 4020 improvement plan in-service presentation is to identify stakeholders. Begin by brainstorming [nurs fpx 4030 assessment 2 determining the credibility of evidence and resources cm](#) stakeholders who could potentially be impacted by your project, then group them by their level of influence and interest. High-power, high-interest stakeholders should be kept NURS FPX 4020 informed about your project’s progress, while lower-power, low-interest stakeholders may need less ongoing communication.

Next, you should create a strategy for communicating with each type of stakeholder. For example, you might communicate with higher-power, high-interest stakeholders by conducting meetings to educate them about the benefits of your project and how it will improve their work quality, while you might communicate with lower-power, low-interest stakeholders through email updates that provide quick, informative updates on your progress.

## **Assessment 4: Improvement Plan Tool Kit**

### **NURS FPX 4020**

The improvement plan tool kit is an important part of the nursing informatics competency because it allows nurses to communicate with patients more effectively. By using a communication platform that encourages empathy and clear understanding between patient and nurse, healthcare professionals can increase outcomes and patient satisfaction. This technique also helps nurses [nursing homework help](#) how to use the information that is provided to them and how to improve their work processes accordingly.

For this assessment, you will develop an 8-14 slide PowerPoint presentation with detailed presenter's notes representing the material you would deliver at a hypothetical in-service session about your chosen safety improvement initiative focused on medication administration. During this presentation, you must raise awareness of the improvement initiative and its purpose, explain the need for it, and use persuasive and transparent communication to generate buy-in. You must also incorporate resources and activities that enable your staff audience to practice new processes or skills.

You are encouraged to [NR 351 Week 6 Professional Paper](#) the Determining the Relevance and Usefulness of Resources activity before completing this assignment. This will help you determine which research and resources will be most useful for developing your improvement plan tool kit. You will then submit your tool kit and the resources for evaluation.